Case 2:09-cv-07473-RZ Document 1 Filed 10/15/09 Page 1 of 16

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JURISDICTION AND VENUE

- 3. Jurisdiction of this court arises pursuant to 15 U.S.C. 1692k(d), which states that such actions may be brought and heard before "any appropriate United States district court without regard to the amount in controversy," and 28 U.S.C. 1367 grants this court supplemental jurisdiction over the state claims contained therein.
- 4. Defendant is located in and conducts business in the State of California, and therefore, personal jurisdiction is established.
- 5. Venue is proper pursuant to 28 U.S.C. 1391(b)(2).
- 6. Declaratory relief is available pursuant to 28 U.S.C. 2201 and 2202.

PARTIES

- 7. Plaintiff is a natural person residing in Marina Del Rey, Los Angeles County, California.
- 8. Plaintiff is a consumer as that term is defined by 15 U.S.C. 1692a(3), and according to Defendant, Plaintiff allegedly owes a debt as that term is defined by 15 U.S.C. 1692a(5) and Cal. Civ. Code § 1788.2(h).
- 9. Defendant is a debt collector as that term is defined by 15 U.S.C. 1692a(6) and Cal. Civ. Code §1788.2(c), and sought to collect a consumer debt from Plaintiff.
- 10. Defendant is a business located in Morgan Hill, California.
- 11. Defendant acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

FACTUAL ALLEGATIONS

- 12. Defendant constantly and continuously places collection calls to Plaintiff seeking and demanding payment for an alleged debt (see Plaintiff's call log attached as Exhibit A).
- 13. Defendant calls Plaintiff at 702-370-8939.
- 14. Defendant calls Plaintiff from 408-762-7321 and 408-762-7320 (see Exhibit A).

- 15. Defendant leaves messages requesting Plaintiff to call to 888-264-1377 (see transcribed voicemail messages attached as Exhibit B).
- 16. Defendant calls Plaintiff and fails to disclose the call is from a debt collector (see group Exhibit B).
- 17. Defendant calls Plaintiff and failed to disclose that Rickenbacker Collection Services was the caller (see group Exhibit B).

COUNT I DEFENDANT VIOLATED THE FAIR DEBT COLLECTION PRACTICES ACT

- 18. Defendant violated the FDCPA based on the following:
 - a. Defendant violated §1692d of the FDCPA by engaging in conduct the natural consequence of which is to harass, oppress or abuse the Plaintiff.
 - b. Defendant violated §1692d(5) of the FDCPA by causing a telephone to ring repeatedly and continuously with the intent to annoy, abuse, and harass the Plaintiff.
 - c. Defendant violated $\S1692d(6)$ of the FDCPA by placing telephone calls without meaningful disclosure of the caller's identity.
 - d. Defendant violated §1692e(10) of the FDCPA by using deceptive means in an attempt to collect a debt by failing to inform Plaintiff of the caller's identity.
 - e. Defendant violated §1692e(10) of the FDCPA by using deceptive means in an attempt to collect a debt by failing to inform Plaintiff that the call was from a debt collector.
 - f. Defendant violated §1692e(11) of the FDCPA by failing to disclose in subsequent communications that the communication was from a debt collector.

WHEREFORE, NICOLE HILTON, respectfully requests judgment be entered against Defendant, RICKENBACKER COLLECTION SERVICES, for the following:

- 19. Declaratory judgment that Defendant's conduct violated the Fair Debt Collection Practices Act,
- 20. Statutory damages pursuant to the Fair Debt Collection Practices Act, 15 U.S.C. 1692k,
- 21. Actual damages,
- 22. Costs and reasonable attorneys' fees pursuant to the Fair Debt Collection Practices Act, 15 U.S.C. 1692k
- 23. Any other relief that this Honorable Court deems appropriate.

COUNT II DEFENDANT VIOLATED THE ROSENTHAL FAIR DEBT COLLECTION PRACTICES ACT

- 24. Plaintiff repeats and realleges all of the allegations in Count I of Plaintiff's Complaint as the allegations in Count II of Plaintiff's Complaint.
- 25. Defendant violated the RFDCPA based on the following:
 - a. Defendant violated §1788.11(b) of the RFDCPA by placing telephone calls without meaningful disclosure of the caller's identity.
 - b. Defendant violated §1788.11(d) of the RFDCPA by causing Plaintiff's telephone to ring repeatedly and continuously so as to annoy Plaintiff.
 - c. Defendant violated §1788.11(e) of the RFDCPA by placing collection calls to Plaintiff with such frequency that was unreasonable and constituted harassment.
 - d. Defendant violated the §1788.17 of the RFDCPA by continuously failing to comply with the statutory regulations contained within the FDCPA, 15 U.S.C. § 1692 et seq.

WHEREFORE, Plaintiff, NICOLE HILTON, respectfully requests judgment be entered against Defendant, RICKENBACKER COLLECTION SERVICES, for the following:

26. Declaratory judgment that Defendant's conduct violated the Rosenthal Fair Debt Collection Practices Act,

Case 2:09-cv-07473-RZ Document 1 Filed 10/15/09 Page 5 of 16

1	27. Statutory damages pursuant to the Rosenthal Fair Debt Collection Practices Act, Cal
2	Civ. Code §1788.30(b),
3	28. Actual damages,
4	29. Costs and reasonable attorneys' fees pursuant to the Rosenthal Fair Debt Collection
5	Practices Act, Cal. Civ Code § 1788.30(c), and
6	30. Any other relief that this Honorable Court deems appropriate.
7	
8	DEMAND FOR JURY TRIAL
9	PLEASE TAKE NOTICE that Plaintiff, NICOLE HILTON, demands a jury trial in this
10	case.
11	
12	RESPECTFULLY SUBMITTED,
13	DATED: September 28, 2009 KROHN & MOSS, LTD.
14	O(1) $O(1)$ $O(1)$
15	By: State III
16	G. Thomas Martin, III Attorney for Plaintiff
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VERIFICATION OF COMPLAINT AND CERTIFICATION

STATE OF CALIFORNIA

Plaintiff, NICOLE HILTON, states as follows:

- 1. I am the Plaintiff in this civil proceeding.
- 2. I have read the above-entitled civil Complaint prepared by my attorneys and I believe that all of the facts contained in it are true, to the best of my knowledge, information and belief formed after reasonable inquiry.
- 3. I believe that this civil Complaint is well grounded in fact and warranted by existing law or by a good faith argument for the extension, modification or reversal of existing law.
- 4. I believe that this civil Complaint is not interposed for any improper purpose, such as to harass any Defendant(s), cause unnecessary delay to any Defendant(s), or create a needless increase in the cost of litigation to any Defendant(s), named in the Complaint.
- 5. I have filed this Complaint in good faith and solely for the purposes set forth in it.
- 6. Each and every exhibit I have provided to my attorneys which has been attached to this Complaint is a true and correct copy of the original.
- 7. Except for clearly indicated redactions made by my attorneys where appropriate, I have not altered, changed, modified or fabricated these exhibits, except that some of the attached exhibits may contain some of my own handwritten notations.

Pursuant to 28 U.S.C. § 1746(2), I, NICOLE HILTON, hereby declare (or certify, verify or state) under penalty of perjury that the foregoing is true and correct.

DATE: 9.14.2009

NICOLE HILTON

EXHIBIT A

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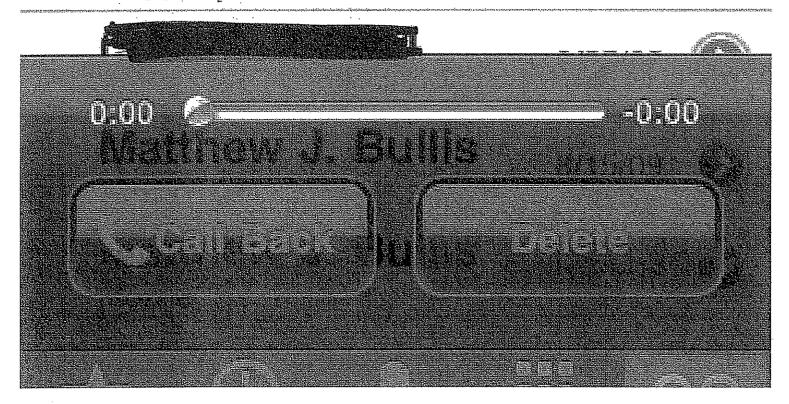
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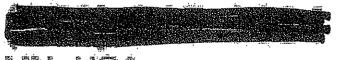


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EXHIBIT B

NICOLE HILTON v. RICKENBACKER COLLECTION SERVICE

Hello, I am calling about an important personal business. Please call me back as soon as possible at the following number 888-264-1377. Again the number is 888-264-1377. Thank you. Good bye.

Case 2:09-cv-07473-RZ Documer	nt 1 Filed 10/	15/09 Page 14 of	16
UNITED STATES I CENTRAL DISTRIC			
NICOLE HILTON,	CASE NUMBER		
PLAINTIFF(S) v.	CV09	07473	RZ_
RICKENBACKER COLLECTION SERVICES,			
		SUMMONS	
DEFENDANT(S).			
TO: DEFENDANT(S): RICKENBACKER COLLED A lawsuit has been filed against you. Within 20 days after service of this summon must serve on the plaintiff an answer to the attached counterclaim □ cross-claim or a motion under Rule 1 or motion must be served on the plaintiff's attorney, G. Krohn & Moss, Ltd.; 10474 Santa Monica Blvd., Suite judgment by default will be entered against you for the region of the pour answer or motion with the court.	ns on you (not co complaint □ 2 of the Federal THOMAS MAF 401; Los Angele	ounting the day you re amende Rules of Civil Proced RTIN, III. ss, CA 90025	d complaint lure. The answer , whose address is If you fail to do so,
	•	District Court	
Dated: 0CT 1 5 2009	Bv:	CHRISTOPHER POL	WERS .
Dated.		Deputy Clerk S	AL
		(Seal of the Court)	
[Use 60 days if the defendant is the United States or a United State 60 days by Rule 12(a)(3)].	s agency, or is an oj	fficer or employee of the	United States. Allowed
CV-01A (12/07) SUM	MONS		

Case 2:09-cv-07473-RZ Document 1 Filed 10/15/09 Page 15 of 16

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

	CIVIL COVER SHEET													
I (a) PLAINTIFFS (Check box if you are representing yourself □) NICOLE HILTON						DEFEN RICK			OLLE	CTION	I SERVICES			
(b) Attorneys (Firm Name, Address and Telephone Number. If you are representing yourself, provide same.)						Attorneys (If Known)								
Krohn & Moss, Ltd.; G. Thomas Martin, III., Esq. 10474 Santa Monica Blvd., Suite 401; Los Angeles, CA 90025 (323) 988-2400														
II. BA	II. BASIS OF JURISDICTION (Place an X in one box only.) III. CITIZENSHIP OF PRINCIPAL PARTIES - For Diversity Cases Only (Place an X in one box for plaintiff and one for defendant.)													
□ 1 U.S. Government Plaintiff														
□ 2 U.	S. Government Defendant	: □4	Diversity (Indicate Citize of Parties in Item III)	enship	Citizen of Anot	her State			□ 2	□2	Incorporated and of Business in Ar]5 🗆 5
				~~~~	Citizen or Subje	ect of a F	огеі	gn Country	□ 3	□ 3	Foreign Nation			]6 □6
IV. O	RIGIN (Place an X in on	e box o	nly.)											
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V. RE	QUESTED IN COMPL	AINT:	JURY DEMAND: 🗹	es 🗆	No (Check 'Yes	s' only if	dem	anded in con	nplaint	i.)				
CLAS	S ACTION under F.R.C	.P. 23:	□ Yes 🗹 No			MONEY	DE	MANDED I	N CO	MPLA	INT: \$			
			S. Civil Statute under which			ite a brief	stat	tement of cau	se. Do	o not ci	ite jurisdictional sta	atutes un	iless divers	sity.)
1	5 USC 1692 et seq.; Unla	wful and	d Abusive Debt Collection	Practi	es						·			
VII. N	ATURE OF SUIT (Plac	e an Xi	in one box only.)											
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AFTER COMPLETING THE FRONT SIDE OF FORM CV-71, COMPLETE THE INFORMATION REQUESTED BELOW.

FOR OFFICE USE ONLY:

Case Number:

### Case 2:09-cv-07473-RZ Document 1 Filed 10/15/09 Page 16 of 16

# UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

VIII(b). RELATED CASES: Have any cases been previously filed in t f yes, list case number(s):	this court that are related to the present case? ☑ No ☐ Yes
Civil cases are deemed related if a previously filed case and the prese	ent case:
Check all boxes that apply)   A. Arise from the same or closely related	ed transactions, happenings, or events; or
<del></del>	r substantially related or similar questions of law and fact; or
	tantial duplication of labor if heard by different judges; or
☐ D. Involve the same patent, trademark of	or copyright, and one of the factors identified above in a, b or c also is present.
X. VENUE: (When completing the following information, use an additional additional actions are also as a second action action as a second action	ional sheet if necessary.)
a) List the County in this District, California County outside of this Dis Check here if the government, its agencies or employees is a named	strict; State if other than California; or Foreign Country, in which EACH named plaintiff resides. plaintiff. If this box is checked, go to item (b).
County in this District:*	California County outside of this District; State, if other than California; or Foreign Country
Los Angeles (CA)	
Check here if the government, its agencies or employees is a named	
b) List the County in this District; California County outside of this Dis Check here if the government, its agencies or employees is a named County in this District:*	strict; State if other than California; or Foreign Country, in which EACH named defendant resides.  defendant. If this box is checked, go to item (c).  California County outside of this District; State, if other than California; or Foreign Country  Santa Clara (CA)
Check here if the government, its agencies or employees is a named  County in this District:*	defendant. If this box is checked, go to item (c).  California County outside of this District; State, if other than California; or Foreign Country  Santa Clara (CA)  strict; State if other than California; or Foreign Country, in which EACH claim arose.
Check here if the government, its agencies or employees is a named  County in this District:*  (c) List the County in this District; California County outside of this District.	defendant. If this box is checked, go to item (c).  California County outside of this District; State, if other than California; or Foreign Country  Santa Clara (CA)  strict; State if other than California; or Foreign Country, in which EACH claim arose.
County in this District:*  County in this District:*  County in the County in this District; California County outside of this District: Note: In land condemnation cases, use the location of the tract of	defendant. If this box is checked, go to item (c).  California County outside of this District; State, if other than California; or Foreign Country  Santa Clara (CA)  strict; State if other than California; or Foreign Country, in which EACH claim arose.  fland involved.
Check here if the government, its agencies or employees is a named  County in this District:*  County in this District; California County outside of this District; In land condemnation cases, use the location of the tract of County in this District;*	defendant. If this box is checked, go to item (c).  California County outside of this District; State, if other than California; or Foreign Country  Santa Clara (CA)  strict; State if other than California; or Foreign Country, in which EACH claim arose.  fland involved.  California County outside of this District; State, if other than California; or Foreign Country

or other papers as required by law. This form, approved by the Judicial Conference of the United States in September 1974, is required pursuant to Local Rule 3-1 is not filed but is used by the Clerk of the Court for the purpose of statistics, venue and initiating the civil docket sheet. (For more detailed instructions, see separate instructions sheet.)

Key to Statistical codes relating to Social Security Cases:

Nature of Suit Code	Abbreviation	Substantive Statement of Cause of Action
861	НІА	All claims for health insurance benefits (Medicare) under Title 18, Part A, of the Social Security Act, as amended. Also, include claims by hospitals, skilled nursing facilities, etc., for certification as providers of services under the program. (42 U.S.C. 1935FF(b))
862	BL	All claims for "Black Lung" benefits under Title 4, Part B, of the Federal Coal Mine Health and Safety Act of 1969. (30 U.S.C. 923)
863	DIWC	All claims filed by insured workers for disability insurance benefits under Title 2 of the Social Security Act, as amended; plus all claims filed for child's insurance benefits based on disability. (42 U.S.C. 405(g))
863	DIWW	All claims filed for widows or widowers insurance benefits based on disability under Title 2 of the Social Security Act, as amended. (42 U.S.C. 405(g))
864	SSID	All claims for supplemental security income payments based upon disability filed under Title 16 of the Social Security Act, as amended.
865	RSI	All claims for retirement (old age) and survivors benefits under Title 2 of the Social Security Act, as amended. (42 U.S.C. (g))

CV-71 (05/08) CIVIL COVER SHEET Page 2 of 2